



YMCA of Cumberland  
PO Box 552 92 Church St.  
Amherst, NS B4H 4A1  
P: (902) 667-9112  
E: info@cumberland.ymca.ca  
W: ymcaofcumberland.com

## Intensive Case Manager Job Description

### Position Details

**Department:** Community Development

**Reports to:** Manager of Community Development

**Number of positions:** One (1)

**Hours:** 35 hours per week

**Salary:** \$52,500/year

**Languages:** English

**Education:** Human services and/or relevant post-secondary education (psychology, social work) in a related field is preferred and/or equivalent work experience/lived experience.

The Intensive Case Manager will provide ongoing support to individuals to exit homelessness as they secure and establish permanent housing. Working within the Intensive Case Management model, they will support their individuals in creating a personalized plan and goals. Intensive Case Managers will meet on a regular basis with the individuals on their caseload and provide the necessary supports for their client to maintain housing stability and meet their personally developed goals. Community Development- develop and implement community support and development initiatives to further the YMCA's mission and vision. Build and foster community partnerships in the delivery of these initiatives which may include leading or participating on committees relevant to this position.

**Security and Safety:** Bondable, Criminal record check, Child abuse registry check, Driver's validity licence check

**Transportation/Travel Information:** Own vehicle, Willing to travel, Valid driver's licence

**Personal Suitability:** Excellent oral communication, Judgement, Excellent written communication, Initiative, Effective interpersonal skills, Team player, Client focus, Flexibility.

**Additional Skills:** Administrative and office activities, Research techniques, Food preparation

To apply, please email your cover letter and resume to [aiden.kivisto@cumberland.ymca.ca](mailto:aiden.kivisto@cumberland.ymca.ca), Aiden Kivisto, Manager of Community Development.

We appreciate all applications, however, only those selected for an interview will be contacted. Internal candidates will also be considered at this time.

**Applications must be received by Friday May 3rd, 2024 at 5:00pm AST**



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